



ITACS

Information Technology and Communications Services

Naval Postgraduate School, Monterey, California

Technology News

October 2003

IT Strategic Plan

The **IT Strategic Plan** and its **Executive Summary** have been published and are being distributed. Both the [Strategic Plan](#) and the [Executive Summary](#) have been posted on the NPS intranet as well. These reports highlight the goals and directions of technology at NPS, and are important roadmaps to the future of the School.

ITACS Retirements

Over a century of Federal Civil Service was celebrated at the retirement dinner for **David Norman, Alan Jones, Rosalie Redmon** and **Joe Rogers** on 25 September. These four chose retirement as part of the IT FA Study currently being implemented. Each of these individuals contributed to the growth and services related to computing support at NPS, and we thank them for their years of service.

FA Progress

The site of the old War Lab in Ingersoll Hall is being reconfigured for use by the new **Technology Assistance Center (TAC)** staff. Work was begun in early September to repair flooring and expand network layout of the interior space to provide office space for eleven Tier 1 and Tier 2 personnel supporting customer services. The existing Help Desk in **IN-151** will also get a facelift, with a new counter and improved telephone access. Once the new TAC Supervisor is chosen, staffing the TAC will be the first priority in the implementation of the FA Study. All IT-related queries and requests for service will be funneled through the TAC.

PKI Update

The DoD-deadline for digitally signed official e-mail is **1 October 2003**. Software and [smart card readers](#) and drivers are available through the Technology Assistance Center (TAC) for Windows-based PCs and Macs. Every computer user must have a Common Access Card with an associated PIN number as the first step in implementation of the improved security process. See Linda Rose in HeE-118 if you do not remember your PIN.

Virus/Worm Remediation

During the recent Blaster/Welchia infestation on the Internet, 775,000 **NMCI** computers were down for 42 hours. In comparison, NPS computer systems remained up, and only a handful of individual computers were infected. Tiger Teams monitored all network connections, traced vulnerable machines, and installed the software patches via remote management, or by hands-on trips to their physical locations. Only machines that had been powered off or were not otherwise visible to online management tools required a site visit. When the intranet announcement requests that you leave your computer powered on when you log off, please comply so we can keep your systems safe. Installing critical updates is everybody's business. Uptime is the payoff.

VIP Visits

- **Gordon Eubanks**, NPS graduate and President of **Oblix**, visited the campus on 3 October. Dr. Christine Cermak, Executive CIO, and Peter Denning, Chairman of Computer Science, coordinated his visit.
- **Archie Newell**, **CISCO** Area Manager, met with faculty and ITACS leaders in late September to discuss potential partnerships with NPS.
- ITACS leadership attended the **Corporation for Education Network Initiatives in California (CENIC) Technical Advisory Meeting** held September 23.

Classroom Upgrades

The second annual Classroom Technology Plan was presented to the IT Task Force on September 9. The Plan has been submitted to **NETC** for funding.

IT Task Force

The **.edu** engineering design was presented to both the **IT Task Force** and the **Internet2 Committee** on 23 September, and was endorsed by the IT Task Force. Plans for testing continue over the next 3 weeks.